



**RAK
PETROPACK**
LEADS THE PACK®

QUALITY POLICY

Everyone in RAK PETROPACK, LLC is committed to bring out the best quality in the workplace. One can work independently and at the same time as part of a team. We shall have unity in all our quality endeavors, signifying we mean good business to our valued customers. We have a positive outlook in our business operations to a reality of becoming a world class quality organization. Thus, it shows that RAK PETROPACK, LLC is a quality-oriented company where in all areas of our business activities, we aim to deliver best quality products, services and assurance of customer satisfactions. Our technology and business acumen would sustain current and future customer requirements, and be capable to surpass customer demands, and to achieve total customer satisfaction.

VISION & MISSION

The aim of the company is guaranteeing its clients a product which adapts to their needs and fulfils the highest requirements of the market. To go ahead with them we base on two main principles; permanent technological innovation, human and professional development with clients and suppliers.

Consequently, it has been developed investments projects in technology which made it possible to provide our manufacturing plant with equipment responding to the most advanced standards of international quality.

RAK PETROPACK mission is to deliver products to the full satisfaction of its customers and this can be achieved through unceasing attention to every details. We are committed to provide customers with consistently high level of quality products and services.

COMPLIANCE

RAK PETROPACK, LLC purpose to operate an accredited quality management system that will serve as framework for managing its operations to assure total quality management in the organization, and demonstrate continuous compliance with ISO 9001:2015 and other applicable International / National regulatory standards.

CONTINUOUS IMPROVEMENT

RAK PETROPACK, LLC ensures that the quality management system shall be subjected to continual improvement along with the following quality objectives that will remain valid and reflects current changes in accordance with the prevailing business trends.

- To produce high percentage quality products and less amount of wastage we need to minimal the capacity of effective utilization.
- To minimize the recyclable waste we have to sustain the production operations with quality virgin raw materials and supplies.
- Consistently meeting not only customer requirements but as well offers value added services by providing much improved products in terms of technical aspect and economically feasible to the satisfaction of customer.
- Reduction of unnecessary downtime or interruptions and bottleneck along the production process, Continue training development for every employee to enhance competency in the workplace.

Understand the company's commitment to its quality objectives and effectiveness of the actions to be taken to address risks and opportunities based approach in all processes of QMS system.

At RAK PETROPACK LLC, quality accompanied with social accountability is the reason for its strong existence in the market and as environmental friendly organization.

Mr. Sushil Kumar
General Manager
Date: 31/01/2022



Quality Management System



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